Request Online Tutor Help
Step by Step Guide for Getting Online Math and Stats Tutoring

All USU students can now receive mathematics and statistics tutoring through a new tool that is resident inside Canvas. Thanks to the great developer team in Academic and Instructional Services (AIS) for developing this capability!

Online Tutoring. Request online math and stats help beginning either on the AMLC webpage or inside Canvas. This guide will show how to request online help starting at either location.

Beginning at Aggie Math Learning Center Page (https://math.usu.edu/amlc/mathstatstutoring)

Request Online Tutor. Click the link “Request Online Tutor”

![Request Online Tutor](https://math.usu.edu/amlc/mathstatstutoring)
**Elearn Tutoring Page.** Once you select the request online tutor button the Elearn tutoring page will appear asking you to access your Canvas account. Select the **Authorize Button**.

**Single Sign On (SSO) Portal.** The Single Sign On portal appears. Provide your **A Number** and **Strong Password** to enable access to Canvas.
Canvas Dashboard. Students can begin here or will be routed here from the Aggie Math Learning Center page (steps A to C).

**Online Math Tutoring.** From the Canvas Dashboard Page, select **Online Math Tutoring** button on the lower righthand side of the Canvas Dashboard (note: Canvas Dashboard must be in “Card View” and not list view).

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**On Demand Page.** The portal to the tutor request page will appear. Click the **On-Demand Button.**
Request Page. The request page will appear. See instructions below on how to fill out the request page form.

1. From drop down select the Course that you are seeking assistance for.
2. Select whether you are Online or Face to Face (in the Aggie Math Learning Center)
3. A Number and First Name are automatically added
4. Ensure correct Email address is provided for email notification when tutor is available
5. Fill in Phone Number if you want a text when the tutor is available
6. Complete the Description of the problem you want help with to help the tutor be better prepared to help you
7. Submit Request (Only once please)
8. See Request Sent Message
9. Click My Requests to see your request
**GoBoard.** When a tutor is available, they will send you a notification via email (and text if mobile phone number is provided) with a link to a GoBoard page. Join the GoBoard Session using Chrome, Firefox, Edge, or Safari web browsers. Make sure that you have a good internet connection.